

	<b>QUALITY MANUAL</b>	DOCUMENT NO. <b>BJMP-QM-POL-001</b>
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Quality is a paramount consideration as we acknowledge that we value our interested parties. Thus, we strive to provide quality services to meet or even exceed their expectations. Therefore, we commit to:

- Encourage all Directorates and Offices to come up with relevant policies that will adapt to a dynamic bureau, changing times and aligned with the vision and mission of the Jail Bureau.
- Monitor judiciously the efficacy of the policies sent to the Regional Offices for implementation.
- Ensure that resources needed for the QMS are available including training, support and encouragement.
- Continue improving the communication plan designed to keep our personnel informed and aware on the current policies formulated by the Jail Bureau; and
- Continuously improve the policy formulation and establish a Quality Management System that provides a framework for measuring and improving our delivery of quality public service.

We will continually provide the best possible service while optimizing our resources.

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